



Matrix Electronics Limited

1124 Mid-way Boulevard, Mississauga, Ontario L5T 2C1
Toll-free (800) 668-5447 • Phone (905) 670-8400 • Fax (905) 670-8420

March 30th, 2020

re: Matrix Lab Services

Dear Customer,

With the current conditions in the USA and Canada due to the COVID-19 outbreak, we have made some changes to Staffing and our Laboratory Services. The Matrix Group is very concerned with the safety and wellbeing of our Employees.

As of today, March 30th, we are ceasing Laboratory Operations. Some of our staff will be laid-off temporarily; the recall date is unknown at this time.

We will be publishing a "How To" document as soon as it's ready with instructions and recommendations for Prepreg Retesting, TG Tests, and other requests.

If you need support, please send requests to the following email address:

lab@matricelectronics.com

We would like to thank our Customers for their cooperation during these challenging times.
If you have any questions, please contact me.

Sincerely,

Jeff Cassell
Vice President, Sales – East